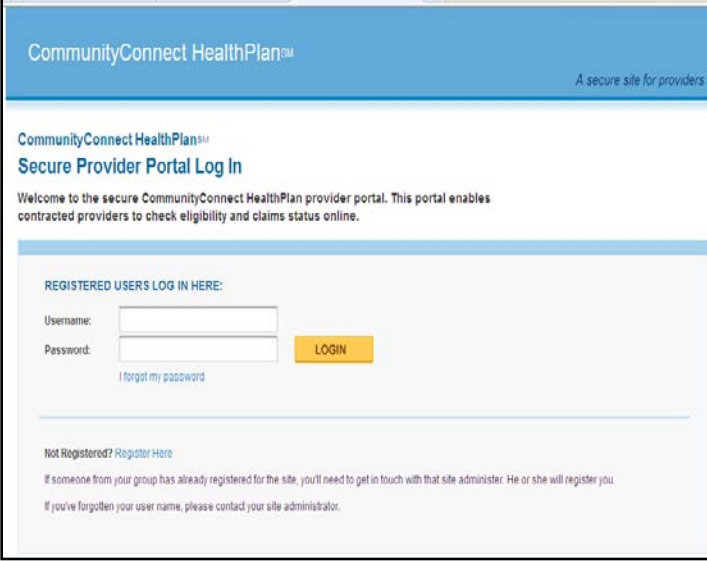


## CommunityConnect HealthPlan<sup>SM</sup> Secure Provider Portal Is Now Available!

CommunityConnect HealthPlan<sup>SM</sup> (CommunityConnect) is pleased to announce our new secure website, CommunityConnect Provider Portal.

### CommunityConnect Secure Provider Portal At A Glance

- Available to contracted CommunityConnect providers
- Register at <https://secure.communityconnecthealthplan.com>
- The first individual from an organization to register under that organization's Tax Identification Number (TIN) is designated as that facility or group's Site Administrator.
- Site administrators are responsible for granting access to additional users within their organization.



The screenshot shows the login page for the CommunityConnect HealthPlan Secure Provider Portal. The page has a blue header with the logo and the text "A secure site for providers". Below the header, the text reads "CommunityConnect HealthPlan<sup>SM</sup> Secure Provider Portal Log In". A welcome message states: "Welcome to the secure CommunityConnect HealthPlan provider portal. This portal enables contracted providers to check eligibility and claims status online." The main content area is titled "REGISTERED USERS LOG IN HERE:" and contains a form with fields for "Username:" and "Password:". A yellow "LOGIN" button is positioned to the right of the password field. Below the password field is a link that says "I forgot my password". At the bottom of the form area, there is a link "Not Registered? Register Here" and two lines of explanatory text: "If someone from your group has already registered for the site, you'll need to get in touch with that site administrator. He or she will register you" and "If you've forgotten your user name, please contact your site administrator."

### Why Register?

- Access to online verification of member eligibility and primary care provider
- Access to online claims status verification
- All registered providers receive late breaking CommunityConnect news via email
- Phase 2, which is slated to roll-out in early 2012, will include access to online reports

### Tips for Registering

You will need:

- Facility or group Tax Identification Number(s) and address
- Site administrator's name, email address and fax number

Instructions for registering additional users and navigating the portal are posted on the secure provider portal's home page. Watch for an invitation to training Webinars.

### For More Information

For more information, please contact Kathy Imig at (262) 523-3666 or [kathleen.s.imig@wellpoint.com](mailto:kathleen.s.imig@wellpoint.com).