

**Subject: Your Benefits Have Changed**

Dear CommunityConnect HealthPlan BadgerCare Plus member:

Thank you for taking part in the CommunityConnect HealthPlan BadgerCare Plus program. We want you to know that your benefits have changed.

This change is in effect now for all who are covered under the BadgerCare Plus Benchmark Plan. Members in this group may now get nonemergency transport to and from a licensed provider for BadgerCare Plus Benchmark Plan covered services. The nonemergency transport may be by ambulance, Specialized Medical Vehicle (SMV) or a common carrier such as bus or taxi.

Your copay for nonemergency transport will be \$1.00 for SMV transport. Emergency transport by ambulance will continue to have a \$50.00 copay per trip. You will have no copay for transportation by common carrier (bus or taxi).

All nonemergency transportation requires an OK from CommunityConnect HealthPlan before you go to your doctor visit. Call Medical Transportation Management (MTM) at **1-888-409-6878**. If you have hearing or speech loss, call the MTM TTY line at **1-800-947-3529**.

If you have questions about this letter or want to learn more about the CommunityConnect HealthPlan BadgerCare Plus program, please call **1-888-279-1227**. If you have hearing or speech loss, call the TTY line at **1-800-947-3529**.

Thank you.

Sincerely,



Bruce Kruger  
Director CommunityConnect Field Operations  
N17W24340 Riverwood Dr.  
Waukesha, WI 53188

*English* For help to translate or understand this, please call **1-888-279-1227; 1-800-947-3529** (TTY)

*Spanish* Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono  
**1-888-279-1227; 1-800-947-3529** (TTY)

*Russian* Если вам не всё понятно в этом документе, позвоните по телефону  
**1-888-279-1227; 1-800-947-3529** (TTY)

*Hmong* Yog xav tau kev pab txhais cov ntaub ntauv no kom koj totaub, hu rau  
**1-888-279-1227; 1-800-947-3529** (TTY)

*Laotian* ຖ້າທ່ານບໍ່ເຂົ້າໃຈບັນຫາໃດ ໃນເອກະສານສະບັບນີ້ ກະລຸນາ ໂທລະສັບສອບຖາມ  
ຕາມໝາຍເລກ **1-888-279-1227; 1-800-947-3529** (TTY)